

## Golden Week Holiday Notice

Please review the schedule below for email support and service availability during the holiday period.

### ■ Email Support

- Availability: 24 hours
- Response Schedule: Until May 1, 2026; resumes May 7, 2026
- No Response: Weekends, national holidays

*Response times may be longer due to high volume.*

### ■ Service Availability

Services will operate as usual during the holiday period.

Please submit requests in advance according to the deadlines below.

Service Date	Deadline
May 1, 2026	By Apr 23, 2026 17:00
May 2-4, 2026	By Apr 24, 2026 17:00
May 5, 2026	By Apr 27, 2026 17:00
May 6-12, 2026	By Apr 30, 2026 17:00
May 13, 2026 onward	Standard schedule

### Note:

※Applications must be submitted at least **4 business days prior the service date (excluding weekends and Japanese holidays)**.

※Requests may not always be accommodated even within deadlines.

Thank you for your understanding.