



Providing an Exceptional Airport Experience



# KIX Concierge Service

For passengers using Kansai International Airport  
Experience the finest welcome and indulge in a luxurious space  
for your exclusive moment.

## Service Details

### International Departure Assistance



- 1 Reception** Submit your application via Email.
- 2 Meet & Greet** Our concierge will warmly welcome you at your designated location within Kansai International Airport.  
◆ Exclusive VIP Entrance with vehicle drop-off. \*Terminal 2 is not included.  
 Personalized assistance at the airline check-in counter.
- 3 Security & Immigration** Attentive guidance through security and immigration. ◆ Experience priority lanes for a smooth process.
- 4 Shopping & Dining Assistance** Refined guidance for duty-free shopping and dining.  
◆ Personalized shopping at "KIX DUTY FREE" with dedicated shopping consultant.
- 5 Lounge** Relax at "KIX Lounge Kansai" ◆ Savor gourmet meals and premium beverages.
- 6 See-off** Seamless guidance to your boarding gate.

### International Arrival Assistance



- 1 Reception** Please submit your application via Email.
- 2 Meet & Greet** Our concierge will warmly welcome you at the arrival gate.
- 3 Immigration** ◆ Experience priority lane for a smooth process.  
 \*Quarantine, Immigration, and Customs procedures must be completed personally. \*Luggage handling is not available.  
 \*Our concierge will leave your side during Customs procedures and welcome you again at the arrival exit.
- 4 Arrival Exit** Meet our concierge again in the arrival lobby.
- 5 See-off** Seamless guidance to your preferred transportation within Kansai International Airport.  
◆ Exclusive VIP Entrance with vehicle drop-off.

Service Fees	KIX Concierge Service Service Fees (Including Tax)	Intl. Departure		Intl. Arrival	
		Basic Rate (3 hours)	Extension Fee (Per Hour)	Basic Rate (2 hours)	Extension Fee (Per Hour)
	<b>One Passenger (One Staff)</b>	88,000 yen	29,700 yen	66,000 yen	29,700 yen
	<b>For Each 1 Additional Passenger *Up to 4 Passengers</b>	22,000 yen	7,700 yen	16,500 yen	7,700 yen

\*Service hours are based on 3 hours for departures and 2 hours for arrivals. Additional fees apply for extended service. \*One concierge will assist up to 5 guests. (Two concierges will assist 6 to 10 guests.) \*Payments are accepted in Japanese yen (tax included). \*For further details, please contact us via Email. \*Available only for international flights at Terminal 1.



Operator: Kansai Airports Retail & Services

#### Reservations ◆ Terminal 1 International Only

URL: <https://www.kansai-airport.or.jp/en/service/business/concierge>  
 Reservations & Inquiries ▶ [kixconciergeservice@rs.kansai-airports.co.jp](mailto:kixconciergeservice@rs.kansai-airports.co.jp)

\*Please make a reservation from 30 days to 4 business days prior to the date of use.