

# Guidelines for Lounge Use

To ensure that the lounge is used in a safe, secure, and comfortable manner, we request that guests refrain from engaging in the activities outlined below.

We appreciate your understanding and cooperation.

## **Prohibited Conduct in the Lounge**

- Any behaviour that compromises the safety or comfort of the lounge.
- Excessive alcohol consumption or the consumption of alcohol by underage persons.
- Consuming food or beverages brought from outside the lounge, from the perspective of hygiene management and facility maintenance.
- Taking food, beverages, or furnishings provided in the lounge outside the lounge (including water and hot water), from the perspective of hygiene management and facility maintenance.
- Taking more food or beverages than can reasonably be consumed, or leaving food uneaten, in order to prevent food waste.
- Smoking in any area other than the designated smoking room (including the use of electronic cigarettes).
- Running, throwing objects, or any other behaviour that may cause harm or inconvenience to yourself or other guests.
- Damaging, or engaging in behaviour likely to damage the facilities, or furnishings.
- Altering facilities or furnishings without permission, or using them for purposes other than their intended use.
- Occupying facilities, furnishings or services exclusively for an extended period.
- Making voice calls or using sound-emitting electronic devices outside designated telephone or online meeting booths.
- Taking photographs of other guests, lounge staff, or their personal identification cards without permission.
- Obstructing the duties of lounge staff (including assault, abusive language, threats, or prolonged interference).
- Engaging in business or profit-making activities without permission (including exhibitions, advertising, promotion, or sales).

In the event of non-compliance, staff may approach you and restrict your use of the lounge. Depending on the circumstances, we may also report to the police.

We will not intervene in disputes between customers inside the lounge.

Depending on the situation, staff may decide how to respond and, if necessary, contact external authorities.

Guests are requested to take responsibility for the safekeeping of their personal belongings and valuables. Please note that Kansai Airports shall not be liable for any loss, theft, or damage.